2018 Fall Training Registration Form

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Monday, October 15, 2018 (Circle each session attending)

9:00 - 10:15

- **Tweaks, Changes, and Clarifications: SB70^^ Early Involvement – Part 1
- **Genetic Testing^^

Day in the Life of CSPC – Part 1

**Hot Topics in Establishment^^

1:30-2:45

- **Roadmap for Deceased Parties^^ Employer Outreach
- **HB366/Guidelines for Case Managers^^
 Suspense, RDIs and Recoupments
- **A Child Support Saga^^

10:45-12:00

- **Intergovernmental Modifications^^
 Early Involvement Part 2
 Case Closure
 Day in the Life of CSPC Part 2
 **Enforcement Hot Topics^^
- 3:15-4:30
- **Overview of Children Services Role and Responsibilities^^
- **How Fair Treatment Promotes Compliance^^
- **Criminal Non-Support Process^^
 Payment Analysis and Reconciliation
- **A Child Support Saga Continued^^

Tuesday, October 16, 2018 (Circle each session attending)

8:30-9:45

- **Spotlight on Collaboration^^
- **Strategies for Employee Retention^^
- **Working with Angry & Irate People Part 1^^
 Understanding Financial Processes in SETS Part 1
 PERS Update

1:00-2:15

- **New Guidelines are Coming! Part 1^^
- **Documenting Employee Performance^^
- **Forgive? Forget? Waive?^^ Distribution Basics – Part 1
- **Active Threat Training^^

10:15-11:30

- **Janus V. AFSCME^^
- **Investigations^^
- **Working with Angry & Irate People Part 2^^
 Understanding Financial Processes in SETS Part 2
- **Bureau of Workers' Compensation^^

2:45-4:00

- **New Guideline are Coming! Part 2^^
- **Pay for Performance^^
- **Online Resources for Case Managers^^ Distribution Basics – Part 2 Statewide EDMS for Child Support