

# 2019 Spring Session Registration Form

Please fill out name as it is to appear on the badge.

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First Name

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Last Name

Title: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

E-mail Address (Required): \_\_\_\_\_

(Note: OCDA does not have access to the state email system to obtain your e-mail address)

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## Monday, April 15, 2019 (Check each session attending)

### 9:00 – 4:00

☐ \*^ New Hearing Officer Training

### 9:30 -11:30

☐ \*^ Leadership in the Child Support World: Learning the “Seven Habits of Highly Effective People”

### 1:00-2:15

- ☐ \*^ Situational Awareness
- ☐ New Hire Training and Onboarding
- ☐ \*^ Guidelines Workshop for Case Managers
- ☐ CSPC Updates

### 2:45-4:00

- ☐ \*^ Self-Employment – What counts as income?
- ☐ Enterprise Document Management System for CSEAs
- ☐ \*^ Active Threat Training
- ☐ CSPC Updates—Repeat Session

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## Tuesday, April 16, 2019 (Check each session attending)

### 8:30 – 4:00

☐ \*^ New Hearing Officer Training

### 8:30-9:45

- ☐ \*^ SETS for CSEA Attorneys and Hearing Officers
- ☐ \*^ Documenting Employee Performance, Part I: Employee Evaluations
- ☐ Stop Looking-Start Finding
- ☐ JFS Technical Audit –Part 1

### 10:15-11:30

- ☐ \*^ Legislative Update and Rule Review
- ☐ \*^ Documenting Employee Performance, Part II: Using Coaching to Improve Performance
- ☐ Case Management Enforcement & Engagement
- ☐ JFS Technical Audit –Part 2

### 1:00 - 2:15

- ☐ \*^ Professional Conduct- Mental Health –Part 1
- ☐ \*^ Investigations
- ☐ Wacky World of Reports
- ☐ ^ How Behavioral Science Can Improve Child Support Outcomes-Part 1

### 2:45-4:00

- ☐ \*^ Professional Conduct- Mental Health –Part 2
- ☐ \*^ ROPAA Strategies
- ☐ \*^Deceased Party Case Administration
- ☐ ^ How Behavioral Science Can Improve Child Support Outcomes-Part 2

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\* *CLE Requested*

^ *Hearing Officer Continuing Credit (HOCC) Approved*